

1. STATEMENT OF INTENT

The Linha Universidade Concessionaire ("LINHA UNIVERSIDADE") is committed to ensuring compliance with legal and applicable requirements, in addition to promoting awareness of its employees, always seeking continuous improvement of its processes and services. The LINHA UNIVERSIDADE is focused on guaranteeing a quality service to the users, the Granting Authority and the Shareholders, and its future passengers, as well as committing itself to promote constant improvement in the working conditions, health risk prevention to its collaborators and the occurrence of environmental impacts.

2. APPLICATION

This policy applies to all employees, shareholders, directors, outsourced contractors or people managed on behalf of the LINHA UNIVERSIDADE.

3. PRINCIPLES

- **Leadership:** The Top Management of the LINHA UNIVERSIDADE takes the leadership and commitment Health, Safety, Environment, and Quality Management .
- **Alignment Strategy:** The established objectives of Health, Safety, Environment, and Quality are aligned with the current Policy as well as with the strategy of LINHA UNIVERSIDADE.
- **Risk Management and Opportunities:** The LINHA UNIVERSIDADE manages the risks and opportunities identified in its processes to achieve expected results, reduce negative effects, and seize opportunities as they arise.
- **Customer and other Stakeholder satisfaction:** LINHA UNIVERSIDADE monitors and critically analyzes information about the Grantor, Shareholders, and other stakeholders, identifying their needs and expectations and taking them into account in process performance, encouraging the creation of mutually beneficial relationships.
- **Continuous Improvement:** LINHA UNIVERSIDADE fosters improvement in its processes, implements best practices, promotes a culture of striving for efficiency in its processes, and retains lessons learned.
- **Legal Compliance:** LINHA UNIVERSIDADE considers compliance with laws and other applicable requirements as a fundamental commitment to Quality, Environmental, Occupational Health and Safety.
- **Environmental Impact Reduction:** LINHA UNIVERSIDADE considers environmental aspects at all stages of its activities to minimize potential environmental impact and contribute to the reduction of pollution.
- **Reduction of Hazards and Risks:** LINHA UNIVERSIDADE identifies potential hazards to which employees are exposed with the aim of preventing health risks and ensuring the commitment to consult and involve workers and their representatives through communication channels and the Internal Accident Prevention Commission.
- **Employee Awareness:** LINHA UNIVERSIDADE promotes training and awareness among its employees regarding the current Policy.